

April 15, 2019

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4651 – Arrearage Management Program Monthly Report  
March 2019**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed are five copies of the Arrearage Management Program monthly report for March 2019. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at 781-907-2153.

Very truly yours,



Celia B. O'Brien

Enclosure

cc: Docket 4651 Service List  
Christy Hetherington, Esq.  
Kevin Lynch, Division

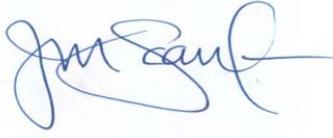
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<sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid).

## Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

April 15, 2019

Date

**Docket No. 4651 - National Grid – Arrearage Management Program  
Service List updated 1/3/19**

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## Arrearage Management Program Report 2019

### GAS AND ELECTRIC COMBINED

	January	February	March	YTD 2019
Number of Customers Active	3,139	3,099	3,155	3,131
Customers Newly Added to AMP Agreement	314	351	407	1,072
New Enrollments that were "transferred plans"	14	15	18	47
Customers Removed - Complete	19	17	16	52
Customers Removed - Defaulted	442	366	279	1,087
Customers Removed - Cancelled	52	40	53	145
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$934,424
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,356,536
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,072
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$1,143,063
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,224
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.40%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$3,832,455
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$649,146
Total Forgiveness Credits (count)	2004	2026	2172	6,202
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$105
Number of Participants Receiving LIHEAP	0	177	31	208
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	2.23%
Total Fuel Assistance Payments	0	136,936	23,931	\$160,867

### ELECTRIC ONLY

	January	February	March	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,006
Customers Newly Added to AMP Agreement	189	202	235	626
New Enrollments that were "transferred plans"	11	12	12	35
Customers Removed - Complete	12	10	11	33
Customers Removed - Defaulted	291	235	177	703
Customers Removed - Cancelled	36	28	39	103
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$676,732
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,152,907
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,073
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$805,184
Average installment amount for all RI AMP customers	\$134	\$133	\$135	\$134
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.87%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,541,708
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$421,489
Total Forgiveness Credits (count)	1297	1313	1430	4,040
Average Monthly Forgiveness Credit	\$105	\$105	\$102	\$100
Number of Participants Receiving LIHEAP	0	65	14	79
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	1.32%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$61,287

### GAS ONLY

	January	February	March	YTD 2019
Number of Customers Active	1,102	1,115	1,158	1,125
Customers Newly Added to AMP Agreement	126	149	172	447
New Enrollments that were "transferred plans"	3	3	6	12
Customers Removed - Complete	7	7	5	19
Customers Removed - Defaulted	151	131	102	384
Customers Removed - Cancelled	16	12	14	42
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$257,692
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,203,629
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,070
Total installment amount for all RI AMP customers	105,487	108,197	124,296	\$337,979
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$100
Average arrears balance not yet forgiven	1,169	1,137	1,135	\$1,147
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	74.49%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,290,747
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$227,656
Total Forgiveness Credits (count)	707	713	742	2,162
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$105
Number of Participants Receiving LIHEAP	0	112	17	129
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	3.83%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$99,579